



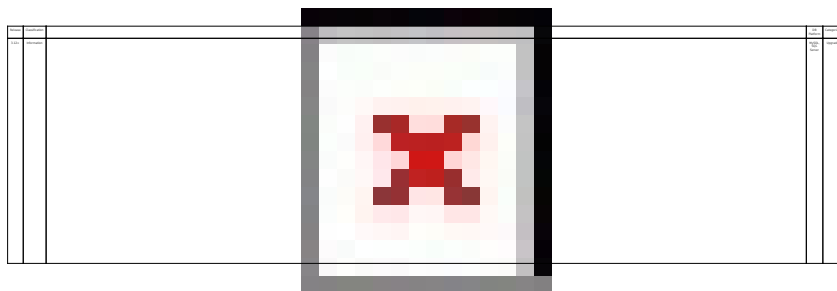
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The 'Apply' button is disabled while performing an upgrade

Ami Thakkar - 2017-09-14 - 0 Comments - in ScaleArc Registered User



Upgrade Error



Issue

While performing an upgrade of an existing ScaleArc system, the 'Apply' button is disabled. Such a situation may occur when a user is uploading the same version of installed software

more than once.

Workaround

As a workaround follow the steps below:

1. Check if /tmp/upgrade_status file is present then delete it.

2. Create a file `/opt/idb/package/idbpkg/package_name`

3. Put Installer file name in /opt/idb/package/idbpkg/package_name

4. Refresh the 'System Settings' page. The 'Apply' button should be enabled.

Permalink:
<https://support.scalearc.com/kb/articles/4407>