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grub.conf not found

Sanjay More - 2017-08-22 - 0 Comments - in Installation



Release	Document	DB	Category
1.6.0 or higher	BUD	All	Security Installation

When ScaleArc is installed on Bare Metal, we might come across the issue while configuring ScaleArc where ScaleArc

reports following error message.

File /boot/grub/grub.conf does not exist.

Cause: The said error could occur if the UEFI option in BIOS is enabled.

UEFI (Unified Extensible Firmware Interface) is a replacement for the older BIOS firmware interface and the Extensible

Firmware Interface (EFI) 1.10 specifications

Resolution: You need to disable the UEFI option in BIOS and try installing the Scalearc.

If you are experiencing issues with ScaleArc or with any of its features, please contact ScaleArc Support. We are available 24x7 by phone at 855 800 7225 or +1 408 412 7315.

For general support inquiries, you can also e-mail us at support@scalearc.com.

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