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# Best Practices: ScaleArc Timeouts Configurations

Rajendra Sharma - 2016-10-18 - 0 Comments - in Frequently Asked Questions











Best Practices: What you must know about ScaleArc timeouts configurations.



Release	Classification	Level	OS Platform	Category
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QUESTION





What are different configurable timeout settings and their significance present in ScaleArc?





ANSWER

ScaleArc is inserted in between applications and databases transparently, it must deal with two different connections, from your applications to ScaleArc (Client connection) and from

ScaleArc to database server (Server connection).

Categorization of ScaleArc timeout settings into two different groups, reflecting this split

between the client and server connections.





## 1. Client connection timeouts



## 1. Idle Client Connection Timeout



[KB Article](#)



## 2. Surge Queue Timeout





[KB Article](#)



### 3. Unresponsive Server Timeout



[KB Article](#)







2.

## Server connection timeouts



## 1. Idle Server Connection Timeout

[KB Article](#)



## 2. Server Connection Timeout





Server connection Timeout The maximum time in seconds, after which the server connection will be closed if ScaleArc could not open the TCP connection with the

server.















Unresponsive Server Timeout affects both client and server connections, if fall in both

groups.



REFERENCE

[KB#2835 What you must know about ScaleArc timeouts](#)















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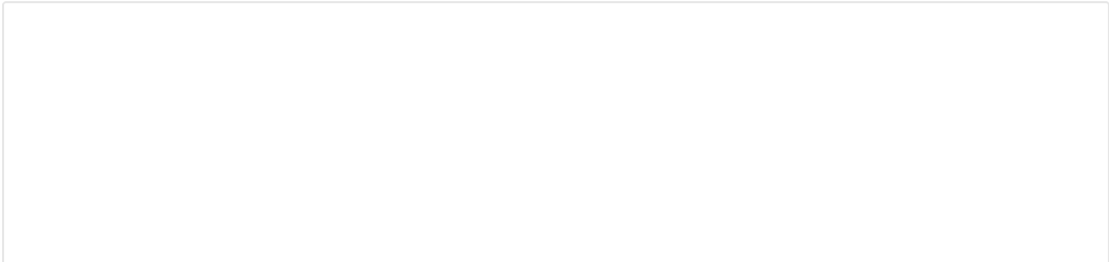




If you are experiencing issues with ScaleArc or with any of its features, please contact ScaleArc Support. We are available 24x7 by phone at 855 800 7225 or +1 408 412 7315.

For general support inquiries, you can also e-mail us at [support@scalearc.com](mailto:support@scalearc.com).

Permalink:  
<https://support.scalearc.com/kb/articles/2852>









Tags



connection timed out

